

**Quarterly Contractors' Performance Rating (CPR) of
Registered Lift Contractors**
(Assessment period: from April 2023 to March 2024 ^(Note 1))
(in alphabetical order based on the Services Quality Performance Rating)

Name of Contractor	Contractor No.	Safety Performance Rating (Note 2)	Services Quality Performance Rating (Note 2)
Anlev Elex Elevator Ltd.	RLC92004	★	★★★★★
Cheerwell Engineering Limited	RLC96002	★	★★★★★
Chun Ming Elevator Co. Ltd.	RLC93002	★	★★★★★
Chun Ming Engineering Co. Ltd.	RLC88002	★	★★★★★
CKP Building Service Systems Ltd.	RLC85001	★	★★★★★
Elevator Parts Engineering Company Limited	RLC78001	★	★★★★★
Eugene Engineering Co. Limited	RLC03002	★	★★★★★
Fuhitabishi Engineering Limited	RLC20003	★	★★★★★
German Edunburgh Elevator & Escalator (HK) Ltd.	RLC17001	★	★★★★★
Hongkong International Terminals Limited	RLC01004	★	★★★★★
Jekco Elevators Ltd.	RLC97001	★	★★★★★
Mitsubishi Elevator Hong Kong Company Limited	RLC88005	★	★★★★★
Ring Hing Engineering Services Co. Ltd.	RLC97004	★	★★★★★
Shan On Engineering Company Limited	RLC73002	★	★★★★★
Sun Fai Engineering & Equipment Co., Ltd.	RLC02002	★	★★★★★
Taizoom Elevator Co.(H.K.)Ltd.	RLC10001	★	★★★★★
Vertex Engineering Limited	RLC00001	★	★★★★★
Associated Engineers, Ltd.	RLC01003	★	★★★

Name of Contractor	Contractor No.	Safety Performance Rating (Note 2)	Services Quality Performance Rating (Note 2)
Chevalier (HK) Limited	RLC69001	★	★★★★
Fujitec (HK) Co., Ltd.	RLC85005	★	★★★★
Hitachi Elevator Engineering Co. (HK) Ltd.	RLC67001	★	★★★★
Holake Hong Kong Lifts Ltd.	RLC80005	★	★★★★
KONE Elevator (HK) Ltd.	RLC87001	★	★★★★
Sigma Elevator (HK) Ltd.	RLC04002	★	★★★★
Techfaith Engineering Limited	RLC00002	★	★★★★
The Express Lift Co., Ltd.	RLC94001	★	★★★★
TK Elevator (HK) Limited	RLC96001	★	★★★★
Lighthouse Elevator Engineering Limited	RLC98003	★	★★
Schindler Lifts (Hong Kong) Ltd.	RLC74002	★	★★
Antonfield Engineering Co., Ltd.	RLC95002	★	
Association Electrical Engineering Limited	RLC02003	★	
Rich Mark Engineering Limited	RLC99001	★	
Toki Elevator Engineering Ltd.	RLC85002	★	
Otis Elevator Company (H.K.) Ltd.	RLC75004	(Note 3a)	

Note 1 :

The list of performance rating only shows the performance rating of the contractor who had five or more lifts inspected by the EMSD during the assessment period. In other words, for those contractors having less than five lifts inspected by the EMSD during the assessment period [refer to Table (a)], and contractors not undertaking any lift maintenance works during the assessment period [refer to Table (b)], their performances are not included in the list of performance rating.

(a) Contractors having less than five lifts inspected by the EMSD during the assessment period:

Name of Contractor	Contractor No.
Harbor Engineering Co. Limited	RLC02004
Loedige Asia Limited	RLC07001
Tak Lee Elevator Engineering Co., Ltd.	RLC02001

(b) Contractors not undertaking any lift maintenance works during the assessment period

Name of Contractor	Contractor No.
Best Vision Group Limited	RLC21001
Hoi Fai Lift Eng. & Services Ltd.	RLC87006
MTR Corporation Limited	RLC78003
Ryoden Elevator Company Limited	RLC64001

Note 2 :

- ★ + ★★★★★ No non-compliance found in both safety and services quality aspects in two recent quarterly announcements (Safety Star awarded and the services quality performance index at 100 points in the two recent quarterly announcements)
- ★ + ★★★★★ No non-compliance found in both safety and services quality aspects (performance index at 100 points in this quarterly announcement)
- ★ + ★★★ No non-compliance found in safety aspect and service quality performance index is between 90 and 99 points
- ★ + ★★ No non-compliance found in safety aspect and service quality performance index is between 80 and 89 points
- ★ + ★ No non-compliance found in safety aspect and service quality performance index is between 70 and 79 points
- ★ No non-compliance found in safety aspect and service quality performance index is less than 70 points

In choosing a registered lift contractor for provision of maintenance services, apart from the price, the responsible person should also consider the registered contractor's background and scale, specific technical knowledge, availability of spare parts, details of maintenance works, time required, emergency response capability, as well as the latest performance rating. After considering these factors, if the responsible person decides to choose a registered contractor with no safety stars or with fewer quality stars under the Contractors' Performance Rating for provision

of maintenance service, the EMSD suggests that the responsible person should step up the management and supervision of the contractor's performance. For instance, the responsible person may specify in the contract a requirement for regular submissions of operational reports of the lift with analysis of the working conditions, failure rates and failure modes. The responsible person should also hold regular meetings with the registered contractor and review the contractor's performance. If necessary, the responsible person should consider engaging an independent consultant to provide independent professional advice.

Note 3a : (i) Occurrence of unintended car movement and (ii) ineffective car door electrical interlock device was found, thus served with two warning letters. The records of non-compliance will be kept for one year until 11/2024 and 3/2025 respectively.